



WE ARE OPEN

Current advice indicates that Medihire & Sales is classified as an essential service and therefore our stores at Balcatta, Wembley, Willetton and Midland are all open to allow us to continue to provide you with the products and services you may need over the coming months.

We have, however, adopted a protocol of only allowing one customer into a store at any time. This minimises the risks of infection to both our staff and customers alike. It also enables us to comply with the current COVID-19 safe distancing rules and new government directives on the size of gatherings.

Medihire & Sales strictly applies all other Health Department and government Covid-19 protocols.

Our staff take their responsibility in this regard very seriously as their safety, and yours, depends on it.

EQUIPMENT TRIALS

We will continue to offer equipment trials for as long as we are able, but these will now be by appointment only. Should you require a trial please contact either our Balcatta, Willetton or Midland stores. We are no longer able to offer trials at our Wembley store due to size constraints. The trials will be conducted with only you, and possibly your OT or carer, present in the store. All safe distancing and sanitisation protocols will be strictly adhered to throughout the trial.

Any scooter trials will be carried out in the open air outside of the store. We will continue to provide At-Home scooter trials if possible, but these too will only be done outdoors and with all safe distancing and sanitisation protocols being followed.

You will be required to complete a COVID-19 Declaration of Health questionnaire prior to any trial appointment being booked. This document will be completed by our staff when you call to book an appointment and then sent to you via email for signature.